



# Newsletter

January 2019

## ANNUAL MEETING

MARCH 5, 2019

UTHS Cafeteria

4 PM

Registration begins at  
3:30 p.m.



### UPCOMING HOLIDAY HOURS

We will be closed for:

- **Martin Luther King Jr. Day**  
January 21<sup>st</sup>
- **President's Day**  
February 18<sup>th</sup>



facebook.com/servicepluscreditunion

## GET UP TO \$200 CASH BACK

WHEN YOU REFINANCE YOUR AUTO LOAN AT  
SERVICE PLUS CREDIT UNION.

**PLUS: WE'LL ALSO PAY THE TITLE FEE  
AND NO PAYMENTS UNTIL MARCH 2019**

Use the extra savings to pay some holiday bills,  
a weekend away, or anything else.

### APPLY NOW!

AT OUR OFFICE, BY PHONE OR ONLINE AT  
[WWW.SERVICE-PLUSCU.ORG](http://WWW.SERVICE-PLUSCU.ORG)



All loans subject to approval. Minimum loan amount is \$5,000, you will earn .50% of the auto loan balance transferred; maximum cash back \$200.  
Offer valid through January 31, 2019. We reserve the right to extend or end this promotion at any time.  
Existing Service Plus Credit Union loans not eligible for this offer.

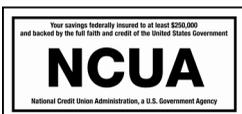


## SCHOLARSHIP APPLICATIONS DUE

The Illinois Quad City Chapter of Credit Unions Scholarship Program will award two \$1,000 scholarships for the 2019-2020 academic year.

Students are eligible to apply if they are a graduating high school senior or current college student who will enroll in an undergraduate course of study during the 2019-2020 school year and are a primary member in good standing of Service Plus or participating credit unions.

Applications are available at the credit union or on our website under the "News" link, and must be submitted by **February 15, 2019**.



NMLS#469540



## *A Farewell* **Letter from the President**

It is after thoughtful reflection and consideration I am announcing my resignation as President/CEO of Service Plus Credit Union and retirement to be effective March 5th, 2019. My successor will be formally announced in the coming weeks. I have fully enjoyed the past five years of leading Service Plus Credit Union and will deeply miss the staff, board and membership in my day to day life. To the Service Plus membership, thank you for welcoming me into your 'home' and for allowing me to be of service to you.

My profound thanks to our Board Chairman Dale Adamson, Vice Chair Larry Shimmin, Secretary-Treasurer Gary Pinger, Board Members Alan Anderson, Kim Sands, Mike Patterson, Mark Gratton and former Board Members Clayton Peterson and Steve Schrock for their guidance, constant support, friendship and the opportunity to have served in this capacity. Service Plus is blessed to have such an excellent and dedicated group leading the credit union.

I must also give a heartfelt thank you to our wonderful staff who work tremendously hard each and every day to serve our membership. Vice President Elena Sosa, Teller Supervisor/Consumer Loan Officer Shawna Sosa, Jordan DePauw, Ana SantAmour-Bernas and MaryEllen Blette are completely dedicated to our members and have made my tenure with Service Plus deeply rewarding and so very special. I would not have been able to do this job with your support.

Finally, to my wonderful wife of thirty-six years, Valeree, I could never have made this long journey without your unending love and support. You have been my rock and safe harbor throughout my career and words will never express what it has meant to me to have you with me at my side. To my beautiful daughters Heather and Hillary (and the best sons-in-law a father could ever hope for, Adam and John) thank you for being my constant source of pride and love.

It doesn't seem at all possible that so much time has gone by, and so quickly! But, after forty-two years of service in the credit union and community bank business, I am wholly satisfied with the work..and very content with moving on to other challenges, personal interests and occupations of my time. I am forever grateful to have had this opportunity.

*Kevin Pieper*



**Service-PlusCU.org**